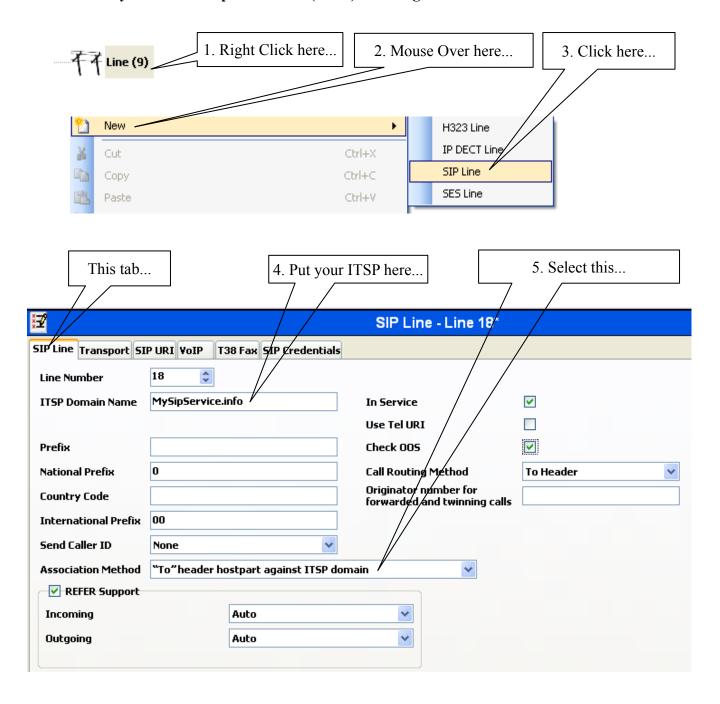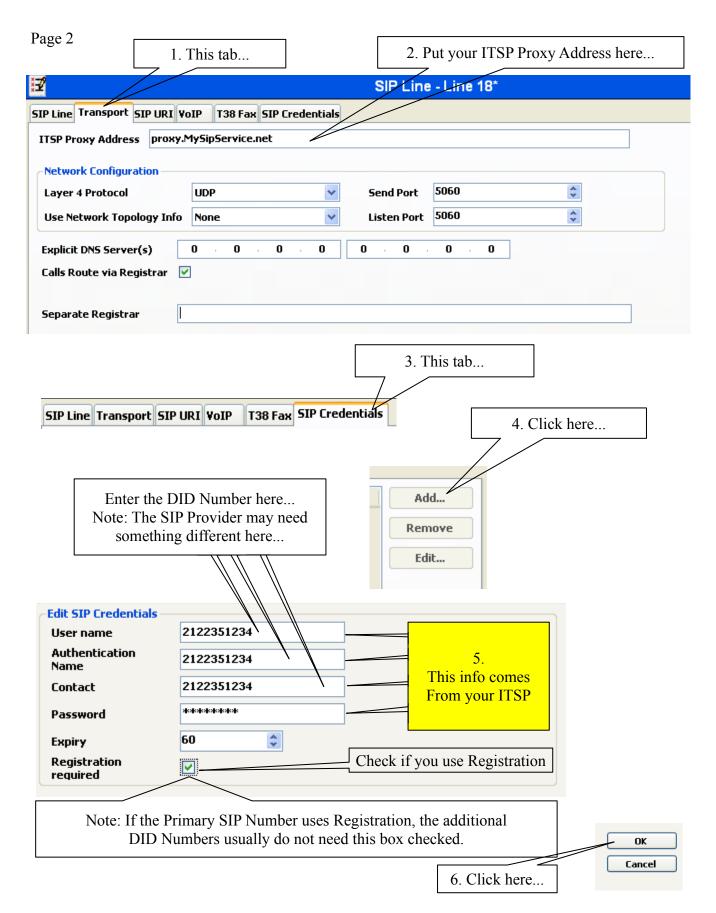# Avaya IP Office Essential
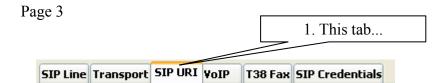# DIDs on SIP Trunks
Telquest Tech Support

Note: Configuring SIP Service is not an exact science. These are GENERAL SETTINGS.
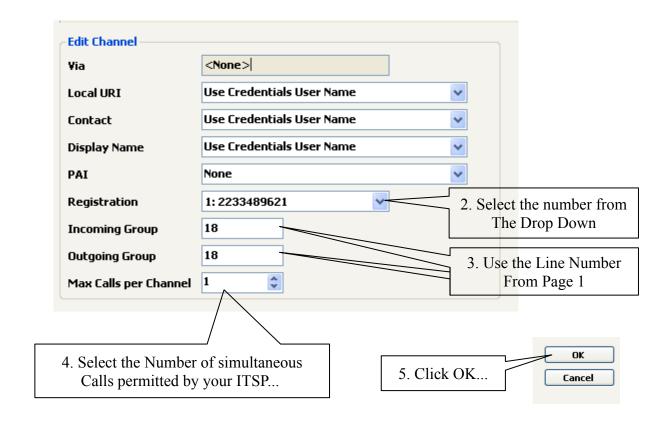**Your ITSP (Internet Telephone Service provider) may require settings.**

This is when you have multiple numbers (DIDs) on a single SIP Trunk Account

1. This tab...

2. Put your ITSP Proxy Address here...

SIP Line - Line 18*

SIP Line | Transport | SIP URI | VoIP | T38 Fax | SIP Credentials

ITSP Proxy Address   proxy.MySipService.net

Network Configuration

Layer 4 Protocol   UDP   Send Port   5060
Use Network Topology Info   None   Listen Port   5060

Explicit DNS Server(s)   0 . 0 . 0 . 0   0 . 0 . 0 . 0
Calls Route via Registrar   ☑

Separate Registrar |

3. This tab...

SIP Line | Transport | SIP URI | VoIP | T38 Fax | **SIP Credentials**

4. Click here...

Add...

Remove

Edit...

Enter the DID Number here...
Note: The SIP Provider may need
something different here...

Edit SIP Credentials

User name   2122351234

Authentication
Name   2122351234

Contact   2122351234

Password   ********

Expiry   60

Registration
required   ☑

5.
This info comes
From your ITSP

Check if you use Registration

Note: If the Primary SIP Number uses Registration, the additional
DID Numbers usually do not need this box checked.

OK

Cancel

6. Click here...

Continue to add DID Numbers by clicking the Add Button.

1. This tab...

SIP Line | **Transport** | **SIP URI** | **VoIP** | **T38 Fax** | **SIP Credentials**

Edit Channel

Via	\<None\>
Local URI	Use Credentials User Name
Contact	Use Credentials User Name
Display Name	Use Credentials User Name
PAI	None
Registration	1: 2233489621
Incoming Group	18
Outgoing Group	18
Max Calls per Channel	1

2. Select the number from The Drop Down

3. Use the Line Number From Page 1

4. Select the Number of simultaneous Calls permitted by your ITSP...

5. Click OK...

OK

Cancel

To add additional DID Numbers, go to Step 3 on Page 2 and repeat.

Remember, not all ITSP's use the same methods or the same name for a setting.